



**8574 Millbrook Road
Millbrook, IL 60536
(630) 553-5172**

Welcome to Yogi Bear Jellystone Park Millbrook. We are excited you have chosen us for your camping adventure. To help ensure your enjoyment of the resort during these unusual times, a few of our resort procedures have been updated to comply with various Covid-19 recommendations.

BEFORE YOU ARRIVE

- All reservations must be paid in full prior to arrival.
- We recommend that you confirm and identify what businesses are opened, closed, or may have reduced hours in order to get basics including food, health care, medicines, banking, animal care, etc. and how the new normal works in the surrounding area.
- Any and all deliveries will be handled by meeting the driver at the gate house.
- The only products we will have available at this time will be ice, firewood and propane.

HERE'S WHAT'S OPEN

Amenities		Guidelines
Basketball Court	OPEN	Please practice social distancing
Bath houses	OPEN	Open see posted hours. Sanitize frequently
Deluxe Cabins	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils. Sanitized after each stay
Cabin Rentals	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils. Sanitized after each stay
Gaga Ball	OPEN	Please Contact Office For Equipment; Will Sanitize after use
Gem Mining	OPEN	Purchase Gem Bags from Office between 9am and 5 pm; Please practice Social Distancing
Horse Shoes	OPEN	Please Contact Office For Equipment; Will Sanitize after use
Laundry	OPEN	Open 9 am to 5 pm Sanitize frequently
Mini Golf	OPEN	Open 9 am to 5 pm. Contact Office for Equipment. Sanitize after use
Open Air Theater	OPEN	Seating will be marked out for social distancing. Sanitize frequently
Park Models	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils. Sanitized after each stay
Pavilion	OPEN	Tables spaced 6 feet apart



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Amenities		Guidelines
Playground	OPEN	Open 9 am to 5 pm Sanitize frequently
Pools	OPEN	Open to limited capacity. See posted hours. Bring your own chairs. Please practice social distancing both in and out of the pool. Time at the pool will be limited. Check with office for sign up and availability.

- The Office, Rec Center/Game Room, Store, Snack Bar, and Hot Tub remain closed at this time. Open amenities may be closed periodically for cleaning.
- Yogi Bear™, Boo Bear™ and Cindy Lou Bear™ will be making appearances and taking photos. Please practice social distancing.

WHAT WE NEED FROM OUR GUESTS

- Upon entering the resort, each guest agrees to abide by and comply with all current and future guidelines, protocols, processes and executive orders as well as CDC, State and local guidelines as may be amended from time to time during the 2020 camping season.
- As state guidelines and restrictions change, we ask that you please adhere to latest guidance from the [State of Illinois](#) on travel restrictions.
- Where possible, all business interactions with registered guests will be telephonic or through on-line or mobile registration. It is recommended that all guests, staff and visitors adhere to social distancing protocols, wear a face covering, wash hands in accordance with CDC guidelines, and limit the size of gatherings.

WHAT TO EXPECT AT THE CAMPGROUND

- Revised office hours at this time are 9:00 am to 5:00 pm 7 days a week.
- All planned activities and social community gatherings for the 2020 season will be revised to include virtual activities or on site activities that promote social distancing. Follow us @JellystoneMillbrook
- Within your arrival packet which will be emailed to you, you will find the following items:
 - Printed map of the park
 - Copy of these guidelines
 - Property Guidelines
 - Property Specific Information
- Upon entry to the park, please stop at the gate house to get your mirror tag.
- Ice, Firewood and Propane will be available for purchase during stated office hours.

HOW WE WILL COMMUNICATE TO YOU

- Email, Phone or Updates on Facebook



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HOW CAN YOU COMMUNICATE WITH US

- Text, Email or Phone
 - We can be reached at (630) 553-5172
- Please do not use Facebook as a communication platform as we will not be checking for any messages, questions or comments nor answering through this medium.
- Please allow a minimum of 24 hours for a response to any of your questions or concerns. Emergencies will be handled as soon as possible.

Thank you for choosing Yogi Bear Jellystone Park Millbrook. We know you have many choices on where you stay and we understand that there are many adjustments that we are all having to make during this time. We thank you in advance for your patience and cooperation during this new normal of COVID-19.

Remember we are all in this together: so be courteous of others, stay healthy and safe. Most of all **ENJOY YOUR STAY!**

Thank you for staying with us!

Stephanie Olson

Yogi Bear Jellystone Park Millbrook